[Loai: DOAN DON 33-34]

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (1-TA5-2021).**

**Questions 33-34** refer to the following notice.

|  |
| --- |
| Connor’s  2005 Great Hill Rd.  Edmonton, AB, T5J 1N7  780-555-0199  www.connors.ca  You’re invited  Customer Appreciation Night  Wednesday, 11 October  6:00 P.M. 9:00 P.M.  Our computer specialists will demonstrate the latest computer tablets, digital cameras, and phones. They’ll explain how to operate various devices and provide tips on how to choose the right computer for your home or business.  Receive 20 % off all paper and pens and 10 % off all copy orders on 11 October only.  Connor’s  Offering the best in office supplies and equipment for 25 years. |

[Q]

33. What is the purpose of the notice?

0. To introduce a Web site

1. To extend invitation

0. To advertise a new computer

0. To promote a new copying service

[Q]

34. What is available for a discount on October 11?

0. Computer tablets

0. Telephones

0. Digital cameras

1. Copy orders

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (2-TA5-2021).**

**Questions 33-34** refer to the following advertisement

|  |
| --- |
| **Urban Communications**  *Satisfying you and your customer’s communication needs*  At Urban Communications, we know how important it is to communicate quickly and effectively with customers. That’s why we provide a reliable calling service to help you stay in touch with customers without spending a fortune. Our professional staff can assist your customers with almost any problem, whether it is answering questions about your company’s products, processing orders, or scheduling appointments. Urban Communications has over 15 years of experience and has worked with some of the largest and most successful corporations in the country. To stay ahead of our competitors, we continually upgrade our equipment, which also means that we can consistently offer a high standard of service that meets all of our customers’ particular needs. To help your business succeed tomorrow, call us today at 854-623-3154, or visit our new website at [www.urbancommunications.com](http://www.urbancommunications.com). |

[Q]

33. What service does Urban Communications offer?

0. Upgrading computer software

1. Answering telephones

0. Repairing electronic equipment

0. Designing websites

[Q]

34. What is NOT mentioned about Urban Communications?

0. It has worked with large companies.

0. It uses the most recent technology.

1. It offers weekend service.

0. It has many years of experience.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (3-TA5-2021).**

**Questions 33-34** refer to the following email.

|  |
| --- |
| From:**frontdesk @parkersquarehotel.com**  To: **noro @ mailsail.com**  Subject: **re: Early check**  Date: **May 16, 1:30 P.M**  Dear Mr. Noro,  We received your e-mail about early check-ins. To answer your question, at the Parker Square Hotel early check-ins are available between 10:00 A.M. and 2:00 P.M. for an additional $25. Guests are requested to contact us at least one day ahead of time so that we can make arrangements and have a room ready for them in the morning. Because you’ll be arriving tomorrow, could you please reply today by 6:00 PM. to confirm that you are interested in checking in earlier?  With best regards,  Lisa Murata  Front Desk Manager, Parker Square Hotel |

[Q]

33. What is the purpose of the e-mail?

0. To offer a room upgrade

0. To advertise a special rate

1. To explain a policy

0. To confirm a reservation

[Q]

34. When is the latest that Mr. Noro should contact Ms. Murata?

0. By 10:00 PM

0. By 1:30 PM

1. By 6:00 PM

0. By 2:00 PM

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (4-TA5-2021).**

**Questions 33-34** refer to the following contest

|  |
| --- |
| **PLACE THIS COUPON IN THE BOX AND YOU COULD**  **WIN!**  Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_  Phone number:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  With this Futora Blender and Juicer, you’ll be on your way to a healthier body and clearer mind but without the strain of diets and strict exercise regimes. Try some fresh fruit and vegetable juice first thing in the morning, and you will chase away those Monday morning blues! The Futora Blender and Juicer is easy to use. It automatically peels apples, pears, kiwi fruit, carrots, and many other fruits and vegetables. You only need to rinse them. It’s a breeze to clean, and the waste makes excellent compost for your garden. The Futora Blender and Juicer, valued only $99, comes with a dietary guide and recipe book for 50 delicious and healthful fruit and vegetable drinks. |

[Q]

33. How can one become eligible to win the contest?

0. By sending the coupon to the company

0. By picking up a blender

0. By looking inside the box

1. By filling out a contest entry form

[Q]

34. Which of the following is NOT true about the Futora Blender and Juicer?

0. It is priced under $100.

0. It is very difficult to clean.

1. It comes with various accessories.

0. It includes instructions on how to make drinks.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (5-TA5-2021).**

**Questions 33-34** refer to the following job article.

|  |
| --- |
| Even with today’s high levels of unemployment, some professions are in high demand. Nursing is a prime example. Since 1999, the demand for nurses has spiked as the population has, on average, grown older. In the meantime, fewer people entering the field have resulted in shortages of nurses at some hospitals and medical facilities. In fact, employers frequently offer cash bonuses of $2,000 or more to attract new hires. Training to enter the field can be completed in as little as 3 to 6 months for nursing assistant positions. |

[Q]

33. According to the article, what is one cause of the nurse shortage?

0. The demand for nurses is decreasing.

1. Not enough people are becoming nurses.

0. Few people will accept the low pay.

0. Many experienced nurses are retiring.

[Q]

34. What is needed to become a nursing assistant?

1. Finishing several months of study

0. Getting sponsorship from a medical facility

0. Earning a college degree

0. Obtaining a specialized license

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (6-TA5-2021).**

**Questions 33-34** refer to the following text message chain.

|  |  |
| --- | --- |
| **JAY WONG**: Great news. I got the tickets for tonight. | **10:50** |
| **ROSE MILLER:** Fantastic. I’ve been wanting to hear them play so much | **10:51** |
| **JAY WONG:** Me too. Great musicians. It doesn’t start till 8:00 | **10: 53** |
| **ROSE MILLER:** That’s perfect. I can’t leave the office till after 7:00 anyhow.  I’ll catch a cab and meet you there. | **10:55** |
| **JAY WONG:** I’ll wait for you in the lobby. | **10:57** |
| **ROSE MILLER:** Sounds good. I wish we had time for dinner together first. | **11:00** |
| **JAY WONG:** That would have been nice. Another time, I hope. | **11:03** |

[Q]

33. What kind of event are Mr. Wong and Ms. Miller planning to attend?

0. A play

0. A movie

1. A concert

0. A sports game

[Q]

34. At 11:03, what does Mr. Wong mean when he writes, “Another time, I hope”?

0. He hopes Ms. Miller will not arrive too late.

0. 8:00 is not a good time for a dinner date.

1. He wishes to meet for dinner another day.

0. He wishes the event started later.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (7-TA5-2021).**

**Questions 33-34** refer to the following email.

|  |
| --- |
| \*E-mail\*  To: m.agrawal@indiatip.net  From: pritidoshi@hscot.in  Date: 17 May  Subject: IndiaTip  Dear Ms. Agrawal,  My name is Priti Doshi, and I’m an avid cyclist in Bangalore, India. While browsing online for cycling clubs, I came across IndiaTip.net. Your Website appears to be a very comprehensive resource for travel articles and related news about India.  I would like to call your attention to an electronic guidebook I recently published. It describes all of my favorite cycling routes in Bangalore and is complete with maps, kilometer markers, and detailed descriptions about points of interest. I noticed that you have a specific page dedicated to bicycle travel in India; a mention of my guide would be an ideal addition to this page.  The book is titled Bangalore by Bike, and it can be purchased through www.bangalorebybike.com/AS3XK. If you could share this information with your readership, I would appreciate it.  Thank you and have a great day.  Priti Doshi |

[Q]

33. What is suggested about Ms. Agrawal?

0. She lives in Bangalore

0. She leads guided tours.

0. She enjoys bicycling.

1. She runs a travel Web site

[Q]

34. Why is Ms. Doshi writing to Ms. Agrawal?

0. To recommend a travel partner

1. To promote a book

0. To critique an article

0. To update a news story

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (8-TA5-2021).**

**Questions 33-34** refer to the following letter

|  |
| --- |
| **CCT Banking**  November 15  Jenny Stackhouse  334 Carroll Ave.  Detroit, MI 48226  Dear Ms. Stackhouse,  Enclosed is the new debit card you requested. The debit card you reported lost has been canceled and is no longer valid. To ensure the security of your new debit card, the corresponding PIN code will be mailed separately. Once you receive your new PIN code, remove the sticker from the back of your debit card and use it at any ATM to activate the card.  If you have any problems, call CCT Banking. toll-free at 555-7954 Monday through Friday between 9:00 A.M. and 5:00 P.M.  Sincerely,  CCT Banking |

[Q]

33. What is the purpose of the letter?

0. To warn of a low balance.

0. To report a lost item.

1. To explain about a new card.

0. To inform of a new PIN code.

[Q]

34. What will Ms. Stackhouse most likely do after she receives another piece of mail from CCT. Banking?

0. Call CCT Banking to request a new PIN code

0. Mail her old debit card to CCT Bankin

1. Take off the sticker from her new card

0. Open a new bank account

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (9-TA5-2021).**

**Questions 33-34** refer to the following document

|  |
| --- |
| Browning’s Shoe Repair  **Order number** : VG12983     **Drop-off date**: November 5  **Customer** : Janice Goldblatt       **Contact number**: (873) 555-0143  **Shoe description:**  **Style** : Lady’s dress shoe        **Size**: 7   **Color**: Black  **Requested repair**: Fix broken heel        **Ready by**: November 14  **Repair assigned**: Jack Burris  **Notes**: Apply 10 % frequent customer price reduction. Order will be picked up by Harry Silven |

[Q]

33. Who most likely is Mr. Burris?

0. Ms. Goldblatt’s assistant

0. A department store salesperson

1. An employee at Browning’s

0. A delivery person

[Q]

34. What does the document indicate about Ms. Goldblatt?

0. She is ordering a new black dress.

1. She will receive a discount.

0. She will visit Browning’s on November 14

0. She is attending a special event on November 5.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (10-TA5-2021).**

**Questions 33-34** refer to the following invitation.

|  |
| --- |
| As a member of Sentry Music Hall,  you are invited to a fundraising event  to benefit victims of last week’s flood in Stevens Point.  Next Sunday, May 3  at the Sentry Music Hall  2776 Clark Street, Stevens Point, WI  6:30 P.M. – Dinner and Silent Auction  Before dinner, guests are encouraged to place bids on items in the silent auction. Winners will be announced during the meal. All proceeds of the event will go to charity.  8:00 P.M – Live Music  Local jazz band the Alligators will play a selection of lively songs.  If you don’t have time on Sunday, you can join a voluntary clean-up along the Winsconsin River on Saturday, May 2. Because of the flood, garbage has collected along the river bank. Please contact the Sentry Music Hall at 555-4556 to sign up. |

[Q]

33. What is the purpose of Sunday’s event?

0. To celebrate the opening of the Sentry Music Hall

1. To collect money for disaster victims

0. To remove garbage along the Winsconsin River

0. To raise environmental awareness

[Q]

34. If guests are unable to attend the event, what can they offer to do?

0. Bid in the silent auction

0. Attend a concert on Saturday

1. Participate in a community activity

0. Visit an online donation Web site

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (11-TA5-2021).**

**Questions 33-34** refer to the following information

|  |
| --- |
| **The Ridgeway Herald News**  **Black and White Display Advertisements**  **Size** **1 Month**  **2 Months** **3 or More Months**  Full page $450.00 $400.00 $350.00  1/2 page $250.00 $210.00 $180.00  1/4 page $130.00 $110.00 $ 95.00  • Quoted prices are per month.  • One photo is included in the price of the advertisement.  • Advertisements must be received by the first of the month preceeding publication.  • Payment in full should be submitted with advertisement; payment by credit card or personal check is acceptable.  For longer-term advertising contracts, please contact Henry Shin at The Ridgeway Herald News, 87 King St., Ridgeway. |

[Q]

33. Who is this information intended for?

0. Editors

1. Advertisers

0. Photographers

0. Lawyers

[Q]

34. What policy is stated in the information?

0. Payment may be made after publication.

0. Color advertisements are more expensive.

0. A late fee may be applied.

1. A picture may be submitted.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (12-TA5-2021).**

**Questions 33-34** refer to the following advertisement.

|  |
| --- |
| Perelman Furnishings is seeking a person to deliver furniture Monday through Friday from 8 00 A.M. to 5:00 P.M. Responsibilities include transporting goods by truck, delivering orders to customers, and assembling pieces as needed. Must be courteous and professional. Must be able to lift heavy items and use tools for moving and assembly. Valid commercial driver’s license and excellent driving record required. Call delivery supervisor Jun Mifune at 237-555-0108. |

[Q]

33. According to the advertisement, what must applicants be able to do?

1. Put together furniture

0. Make Saturday deliveries

0. Telephone customers

0. Supervise employees

[Q]

34. What is NOT mentioned as a requirement of the job?

0. Polite behavior

1. Immediate availability

0. The ability to use tools

0. A special type of driver’s license

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (13-TA5-2021).**

**Questions 33-34** refer to the following memo

|  |
| --- |
| To: Employees  From: James Allsop  Date: November 2  Subject: Office Services quality assurances survey  To help us determine user satisfaction with the travel agencies that arrange business trips for employees of the Lambert Corporation, Office Services would appreciate your answering the following questions. Please return the survey to me by November 30. Thank you for participating.  Name: Patricia Maxwell  Travel agency used: Setrex Travel  Were you satisfied with the service you received from this travel agency? Yes No X  If not, why not? My airline tickets were sent to another employee.  Were the agents courteous?  Yes X No  Did they make the arrangements in a reasonable amount of time?  Yes X No  Did your airline/train tickets arrive by the date requested?  Yes No X  Overall, how would you rate this agency? Excellent Good |

[Q]

33. What is the purpose of the memo?

0. To advertise a travel opportunity

0. To rate an experience on an airplane

1. To gather opinions from employees

0. To request arrangements for a business trip

[Q]

34. What problem did the employee have with Jetrex Travel?

1. Someone else received her tickets

0. The travel agents were not polite.

0. She was booked on the wrong airline.

0. The wrong account number was

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (14 -TA5-2021).**

**Questions 33-34** refer to the following memo.

|  |
| --- |
| Memorandum To: Sale Department Staff  From: P.B Anderson, Office Administrator  Subject: Garbage disposal  We received a complaint last Wednesday about improper garbage disposal by your department. Despite the recent guidelines, several bags of garbage were found in black plastic bags. We could therefore like to remind you of the following:   * Transparent garbage bags should be used for all garbage. * Burnable and non-burnable items should be separated as previously advised * All garbage must be taken out before 6p.m on Tuesday and Friday evenings. If garbage is not out by this time, the collection will be missed. * All glass and metal waste should be placed in the separate receptacle near the rear gate for pickup on Monday morning before noon. |

[Q]

33. What is the main purpose of this memo?

0. To describe how to dispose of metal and glass

1. To reinforce waste disposal guidelines

0. To outline procedures for burnable waste

0. To remind staff of the collection schedule

[Q]

34. What have the sales staff failed to do?

0. Separate the garbage

1. Use specific garbage bags

0. Place metal waste in the correct receptacle

0. Take out the garbage at the correct time

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (15-TA5-2021).**

**Questions 33-34** refer to the following advertisement.

|  |
| --- |
| **Mini Action Cam**  Voted most popular gadget by our readers \*\*\*\*\*  Capture great movie footage with Mini *Action Cam* – a miniature digital video camera you can take anywhere! Only 50mm high, this pocket-sized lightweight camera records both video and audio in high-quality AVI format. Footage is recorded at an impressive 35fps and a resolution of 640 x 480 pixels for perfect shots. Mini *Action Cam* is great for taking action footage while skiing, biking, clibing …all kinds of extreme sports. And that’s not all! Use the rubber cover attachment to protect the camera from knocks and bumps or use the integrated clip to attach it securely to a pocket or belt. The Mini Action Cam is equipped with an internal rechargeable lithium battery that will provide up to 2 hours of recording time, or 250 hours standby from a single charge! Use a micro 32GB SD card (available separately) for computer editing and playback. Suitable for ages 12+. |

[Q]

33. Who is this product mostly likely suitable for?

0. Professional photographers

1. Sports enthusiasts

0. Movie directors

0. Computer programmers

[Q]

34. What is the purpose of this advertisement?

0. To promote a healthy lifestyle

0. To announce a competition

1. To advertise a new product

0. To reward moviegoers